

OV Congestion Manager

Ease congestion on your broadband networks with our flexible solution that detects congestion, identifies the contributors to the congestion, and takes automated actions to minimize their impact. By leveraging the DOCSIS standard PCMM protocol and our patented flexibility, OV Congestion Manager enforces complex business rules to ensure a fair share environment with markedly reduced congestion. Our automated solution helps you avoid:

- Service disruptions
- Subscribers' upstream speeds not meeting their expectations and needs
- Higher volumes of interaction with customer care
- Increased number of unnecessary truck rolls
- Unexpected and mistargeted financial investment in adding extra capacity through re-engineering infrastructure

Congestion Management for Broadband Networks:



- 100% cloud-based
- Quick to deploy and configure
- Enables providers to immediately recognize cost, time and network management benefits including extending the life of the network:
 - No new equipment; no split nodes; no new lines
- Flexible configuration and dynamic application of network management tools
- Provides a much-needed bridge between addressing the immediate congestion and operators' assessment of the infrastructure's long-term needs
- Provides the fair share delivery of broadband service
- Ultimately improves NPS and subscriber Quality of Experience

Benefits

for Network Managers

- Extended network life
- Flattened curve of upstream usage growth
- Avoid splitting or adding nodes or adding fiber and running new cable
- Keeps technicians from unnecessary site visits

for Finance

- Limiting the need for incremental equipment investment
- Lower customer usage will spread out capital expenditures over time
- Reduced call volume
- Reduced truck rolls
- Increased revenue opportunity from right-sizing subscriber packages

for the Subscriber Experience

- Improvement of quality of experience
- Facilitates fair share use of the network
- Opportunity for subscriber to upgrade package rather than face fees or reduced QoE

10+ Years of Industry Leadership

OpenVault serves 150+ broadband operators in the US, Europe, APAC, LATAM and Caribbean markets. We've helped them improve annual revenue by 100s of millions of dollars and we do so for more operators than any other broadband-focused software vendor in the world.

No other company knows more about cable, fiber and wireless broadband subscriber usage behavior and how to use network data to drive revenue, reduce costs, better manage networks and improve customer satisfaction and retention than OpenVault. Learn how OpenVault can make a significant difference in managing and improving your network congestion and associated cost challenges.

