

OV PNM: Node Quick Scan (NQS)

Need to know what's going on in a Node?

OpenVault's NQS tool can quickly identify the status of any node in your network. Rescan any node within just 10-20 seconds and identify and address any issues that may be impacting the performance of the node.

OV PNM: Node Quick Scan Allows You To

- **Node maintenance:** Quickly identify online, offline, and impaired modems within a node.
- **Customer Care:** Easily identify customer modem issues for quick call resolution and proactively reach out to customers and address issues before they become more significant



Now You Can

- Rescan any node within 10-20 seconds (depends on node size and impairments)
- Identify online, offline and impaired modems
- Perfect for node maintenance
- Provide Customer Care Representatives a tool when looking for reactive issues



**OPTIMIZE NETWORK PERFORMANCE AND
IMPROVE CUSTOMER SATISFACTION**

The OpenVault NQS tool is part of our suite of solutions enabling us to uniquely leverage IPDR, SNMP, RxMER and other types of data to diagnose the root cause of network problems and then, combined with broadband's only set of Proactive Network Maintenance (PNM) and Profile Management Application (PMA) software solutions, help broadband providers optimize the capacity and resiliency of their DOCSIS® 3.1 networks. Our solutions delivers happier subscribers, more efficient operations and the extension of the life expectancy of the network.



10+ YEARS OF INDUSTRY LEADERSHIP

OpenVault serves 150+ broadband operators in the North America, Europe, Asia Pacific, Latin America and Caribbean markets. We've helped them improve annual revenue by 100s of millions of dollars and we do so for more operators than any other broadband-focused software vendor in the world. No other company knows more about broadband subscriber usage behavior and how to use network data to drive revenue, reduce costs, better manage networks and improve customer satisfaction and retention than OpenVault. Contact us at sales@openvault.com

