OV PNM Mobile App

Management and Maintenance of Broadband Networks in Your Hand

OpenVault's PNM mobile app is a powerful tool for network maintenance and troubleshooting. The Mobile App Sync is our proprietary method for securely syncing our mobile app with our web application.

OV PNM Mobile App Key Features Include:

- **Modem details:** a single pane of glass view for each cable modem; details include subscriber, PNM data, FBC data.
- **Intermittent Modem report:** identifies modems that have intermittent issues, such as lose connections, drops, or band in-home wiring; identifies subscribers with poor QoE due to these issues
- **Cable Modem Installer/Cable Modem Birth Certificate:** used to ensure each installation of new cable modems or maintenance work on modems is performed satisfactorily; certificate will show who did the test, when performed and if successful or not
- **GEO Locate:** track the location of cable modems using the GPS capabilities of your mobile device
- **Look up individual Cable Modems:** by serial number, MAC address, or other identifying information
- **Work orders:** create and manage tasks, assign them to technicians, and track progress in real-time

Trouble shoot customer issues

Manage network resources

Streamline network maintenance and troubleshooting tasks

Gain valuable insights into network health

Download the OV PNM Mobile App at no cost from:

Download on the **App Store**

GET IT ON **Google Play**

10+ YEARS OF INDUSTRY LEADERSHIP

OpenVault serves 150+ broadband operators in the North America, Europe, Asia Pacific, Latin America and Caribbean markets. We've helped them improve annual revenue by 100s of millions of dollars and we do so for more operators than any other broadband-focused software vendor in the world. No other company knows more about broadband subscriber usage behavior and how to use network data to drive revenue, reduce costs, better manage networks and improve customer satisfaction and retention than OpenVault. Contact us at sales@openvault.com

OPENVAULT