

# **Operations & Analytics**

## Web-Based Platform for Complete Subscriber-Network Topology

OpenVault's Operations & Analytics is a cloud-based tool provided in a SaaS model that collects and analyzes network traffic and resource utilization, subscriber data usage behavior and package trends. Broadband providers rely upon Operations & Analytics for:

- Network capacity monitoring and planning at the MAC Domain, node and channel level
- Reporting and analytics portal
- Ongoing data analyst support
- Quarterly management briefings



### **Operations & Analytics**

- Provides a complete subscriber-network topology and identifies points of congestion, subscribers causing issues, usage levels and behaviors, etc.
- Identifies subscribers exceeding Acceptable Use Policy levels
- · Highlights interface utilization in real time
- Allows scheduling of reports of KPIs to be run
- Provides network planning, trending and forecast reports

### **Highlights**

- Web-based dashboard with cloud-based vendor agnostic data collection and processing
- Complete network-subscriber topology views
- Quick access to network health and individual subscriber usage statistics
- Drill down to granular data levels
- Flexible exports and scheduling
- Real-time updating of usage-based Acceptable Use Policy violations
- User role-based access
- Notification management of key metric thresholds







From top level dashboard to drill down by select criteria, broadband providers have never had this kind of actionable visibility.

#### 10+ YEARS OF INDUSTRY LEADERSHIP

OpenVault serves 150+ broadband operators in the North America, Europe, Asia Pacific, Latin America and Caribbean markets. We've helped them improve annual revenue by 100s of millions of dollars and we do so for more operators than any other broadband-focused software vendor in the world. No other company knows more about broadband subscriber usage behavior and how to use network data to drive revenue, reduce costs, better manage networks and improve customer satisfaction and retention than OpenVault. Contact us at <a href="mailto:sales@openvault.com">sales@openvault.com</a>

